



## **General Information**

**1. *What services does Darrell Clark Photography offer?***

We specialize in portrait and fine art photography, headshots, lifestyle, family photography, and real estate photography.

**2. *Where are you located, and which areas do you serve?***

We are based in the Reno-Sparks area and service all of Washoe County

**3. *How long have you been in business?***

We have been providing professional photography services since 2012.

**4. *Are you a member of any professional photography organizations?***

Yes, we are a member of the Professional Photographers of America.

**5. *How can I contact you for inquiries or bookings?***

You can reach us via email at [darrell@darrellclarkphotography.com](mailto:darrell@darrellclarkphotography.com) or by phone/text at (818) 272-0116.

## **Booking and Scheduling**

**6. *How do I book a photography session?***

You can schedule an appointment through our online booking system.

**7. *What is your availability for photography sessions?***

Our availability varies; please contact us directly or check our online booking system for current openings.

**8. *Do you require a deposit to secure a booking?***

Yes, a deposit is required to confirm your session. Details will be provided during the booking process.

**9. *What is your cancellation or rescheduling policy?***

We understand that plans can change. Please contact us as soon as possible to discuss rescheduling or cancellation.

**10. *Do you offer on-location shoots outside of your service area?***

Yes, we can travel for on-location shoots. Additional fees may apply depending on the distance.

## **Services and Packages**

**11. *What types of photography sessions do you offer?***

We offer a variety of sessions, including portraits, family photography, headshots, lifestyle shoots, and real estate photography.

**12. *Do you provide wedding photography services?***

Yes, we specialize in wedding photography for any occasion.

**13. *What is included in your photography packages?***

Our packages vary depending on the type of session. Please contact us for detailed information tailored to your needs.

**14. *Do you offer custom packages?***

Yes, we can create custom packages to suit your specific requirements.

**15. *Can I request specific props or themes for my session?***

Absolutely! We encourage clients to share their ideas, and we will do our best to accommodate them.

## **Post-Session and Deliverables**

**16. *How long does it take to receive the edited photos after the session?***

The turnaround time varies depending on the type of session. We will provide an estimated delivery time during your consultation.

**17. *In what formats will I receive my photos?***

We provide high-resolution digital images. Prints and albums are available upon request.

**18. *Do you offer photo retouching services?***

Yes, all selected images include professional retouching to ensure the highest quality.

**19. *Can I order additional prints or albums after the session?***

Yes, you can order additional prints or albums at any time. Please contact us for pricing and options.

**20. Do you provide digital galleries for client access?**

Yes, clients receive access to a private online gallery to view and download their images.

## **Policies and Additional Information**

**21. What are your rates for photography sessions?**

Our rates vary depending on the type and duration of the session. Please visit our website or contact us for detailed pricing information.

**22. Do you offer gift certificates?**

Yes, gift certificates are available for purchase. They make a perfect gift for any occasion.

**23. What should I wear for my photography session?**

We recommend wearing comfortable clothing that reflects your personal style. For specific sessions, we can provide guidance during your consultation.

**24. Do you have a studio, or do you only shoot on location?**

We currently do not have a studio but rent one for indoor sessions and also offer on-location shoots to suit your preferences.

**25. How can I stay updated with your latest work and promotions?**

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